



Overview **B&Q**

- > Company fire history
- > Business model
- > Speed of change
- > Geographical considerations
- > The enforcer
- > External considerations



The business model - issues **B&Q**

- > Board configuration and internal restructures
- > Offer to the customer
 - Display option
 - Product choice
- > Significant use of contractors
- > Insurers
- > Landlords
- > Stock loss

The business model - solution **B&Q**

Speed of change **B&Q**

- > In the lab
- > Training
- > Internal audit

Geographical considerations

B&Q

- Different legislation
- Different regional guidance
- Distances

The enforcer

B&Q

- Authorities take differing views
- UwFS and resultant response criteria
- Conflicting take on risk (what's reasonable?)
- CFOA theory vs. practice

External considerations

B&Q

- Financial climate
- Changes to building designs
- Environmental issues
- BRC (a combined front)
- Access to work

How are we doing?

B&Q

- The number of Dangerous Conditions Notices issued.
- Enforcers confidence.
- Internal audit outcomes.

The fire risk assessment
(including an assessment of the means of escape in the case of fire for persons with a disability)

➤ Challenges

